



# Brief Profile – Cleaning Services

CMS - Classic Maintenance Services Pvt. Ltd. is a one-stop solution for all your cleaning requirements. Our services include, daily office cleaning, carpet cleaning, hard floor cleaning and polishing, washroom hygiene, window and façade cleaning and janitorial services. We offer complete cleaning solutions for businesses of any size! We offer our services for all type of industries, commercial spaces, apartments and residential complexes.

We are always available to assist customers, through our 24/7 response centre. We can respond quickly and efficiently to all our client's needs.

We pride ourselves on providing efficient and professional service, suited to respond to the individual needs of our esteemed Clients.

## Vision

We see a multi skilled workforce, which consists of team players who have pride of ownership, translating organizational vision into reality.

## Mission

Our Mission is to be the most successful facility management company in the world.

# Why outsource

- To concentrate on the core business
- Operational Expertise
- Reducing costs and improving services.
- Reduce risk and increase productivity
- Avoidance of capital investments
- Increase flexibilities
- Free from statutory hurdle
- Continuous up gradation of technology, process and method

# Client Desire

- Reliable services at an optimum price
- Faster delivery
- Prompt response
- Clean and safe environment
- Motivated work force
- One point contact for all needs

# Our commitment to the client

- Understand the expectations of the client
- Articulate the Synergies
- Spell out the strategy options
- Arrive at a common strategy plan
- Create a win-win solution and implement it

# Our strengths

- Having own state of art, first of its kind, well equipped training institute.
- 99.27 % client retention.
- Our staff retention consistently remains above 90%.
- 100 % compliance with all statutory requirements.
- High level of business ethics.
- Use best quality cleaning materials and latest equipments.

# Key Benefit to clients

- Single Window
- Better operational control
- Easy to Operate
- To minimize the operating cost of the business
- To get best services within a fixed budget
- Consistency of better quality
- Transparent price structure contract
- Trained manpower at all levels

# Why CMS

- Industry experience for over decades in Facility Management services.
  - 20 % low cost compare to MNC's.
  - Certified ISO 9001:2008 for FM services.
  - System and process oriented.
  - Provide services at a competitive price.
  - Achieve highest level of quality through process-driven delivery methods.
- Continue.....

- Enhance customer's satisfaction by outperforming quality standards.
- Contribute to industry with innovative ideas.
- Sound financials - timely payment of salaries, wages, statutory compliance and vendor payments.
- Process driven company with a strong management team having domestic as well as international exposure.
- Experience and expertise in providing facility management services to MNCs and domestic clients.
- Competent team at all sites as well as back end support team
- Monthly feedback from clients.

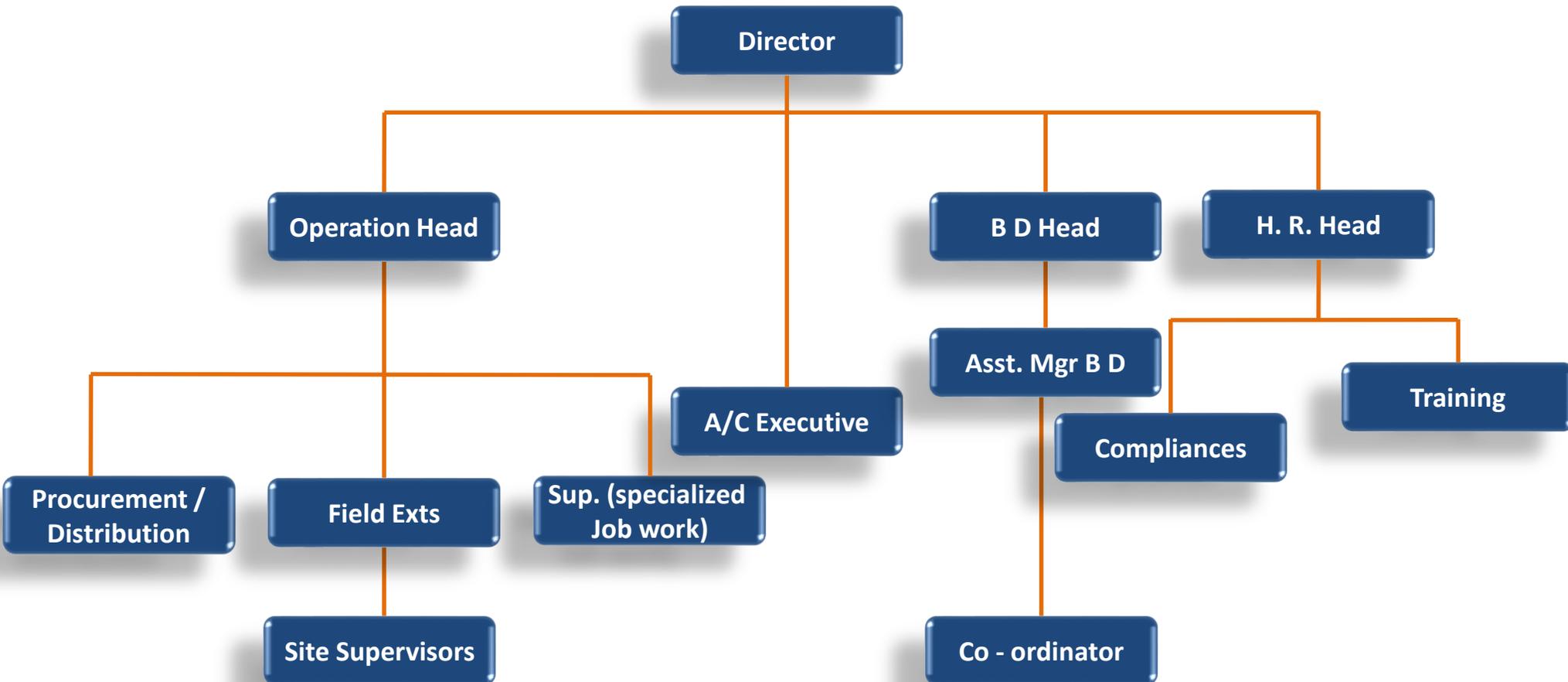
# Training Programs

- We are opened with state of the art Training Centre as “**Asian Institute of Cleaning Science**”
- Covers all SOPs for (Hotels and Hospitals)
- Our team is well trained for pre and post openings.
- Complete knowledge of cleaning procedures , equipments and use of cleaning agents.
- Learn to skill
- Grooming and appearance.
- Body language and attitude.
- Rules of guest’s floors and public areas.
- Greeting the guests.

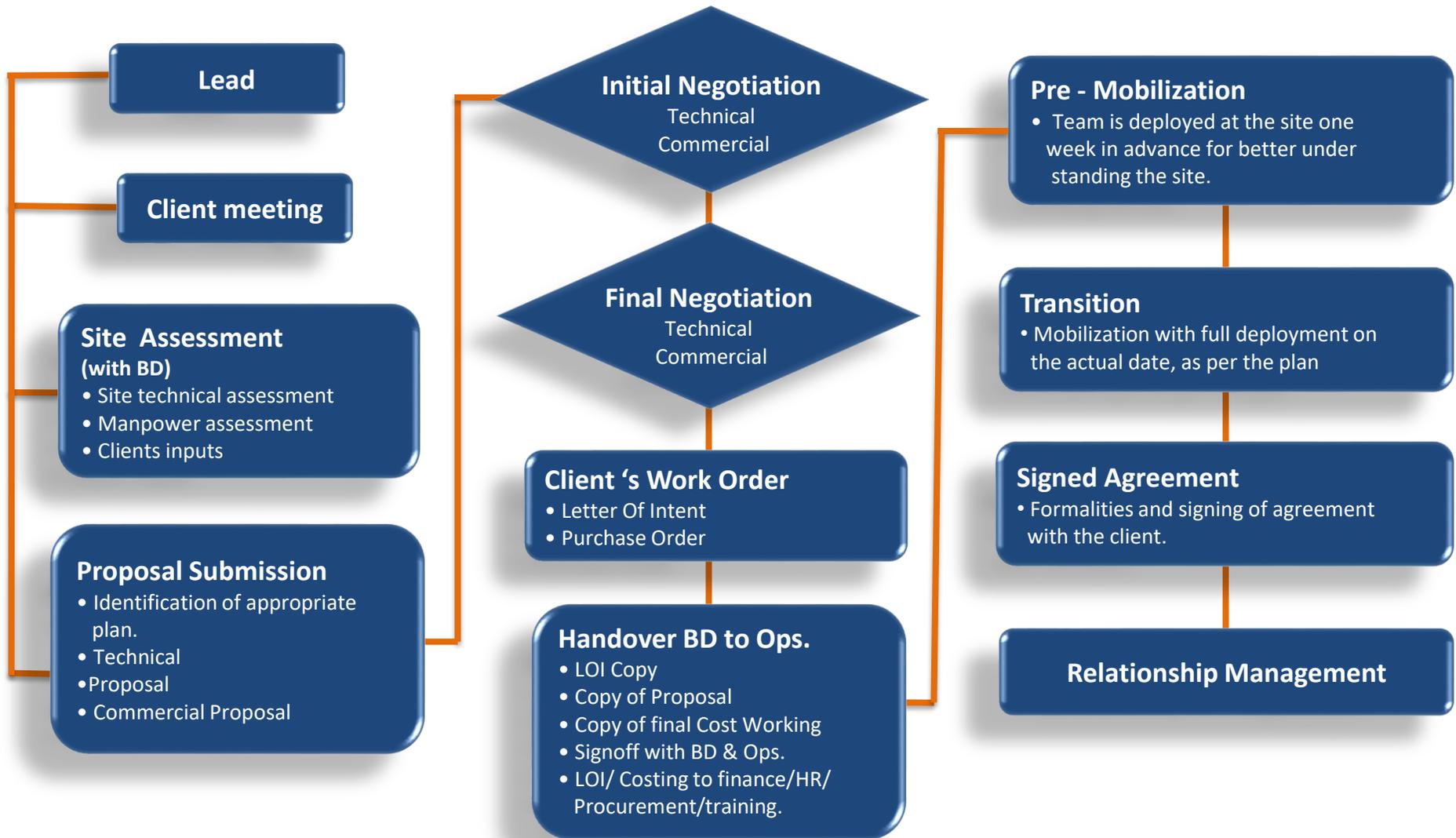




# Organization Structure



# Flow Chart



# Services

- Janitorial/Cleaning Services
- Post Construction Cleaning
- Industrial Cleaning Services
- Facade Cleaning - Glass Cleaning Services
- Marble Polishing
- A/C Servicing / Maintenance
- Water Tanks / Swimming Pool Cleaning
- D. G. Set Maintenance

# Clients List



# Thanks.....

**D-35, 100 Futta Road, Chattarpur, New Delhi-110074**

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**www.classicmaintenance.in**